



DATE: _____

RETURN

WARRANTY

RETURN or WARRANTY APPLICATION

DATA OF THE APPLICANT:	
Company:	
Branch:	
Contact Person:	
Telephone:	E-mail:

DATA OF ITEM:
Reference:
Purchase date:
Delivery Note or Invoice Number:
Brand and model of application:
Description of the issue:
In case of warranty, request: REFUND <input type="checkbox"/> REPLACEMENT <input type="checkbox"/>

NOTICES

Returns or Warranties must be sent **duly packed and documented** with this report and **freight paid**

- Returns will **not be accepted** unless it includes this application form duly completed, it had been notified previously or it has not exceeded 15 days from the purchase date.
- Returns must be notified previously by E-mail.
- Returns must be sent with original box, in good condition and no marks.
- Remember **return time is 15 days** from the purchase date.
- Warranties will **not be checked** unless it includes this application form duly completed
- Remember **warranty period** for small engines is **3 months** and for all the rest of alternators and starter is 12 months from the purchase date.
- In case of Warranty is rejected according our Technical report, it has to be collected within a month. Then it will be considered as scrap.
- Starters and Alternators without our micro-percussion mark **will not be checked**.